

# After Sales Service



Reliability and Optimised Energy  
Consumption

# How important is reliability?



## Installation & Commissioning

The advantage of letting us install, is that we will give you a ready-to-go solution. When the system has to be started for the first time, there are a number of functions that have to work together. We make sure the dehumidifier has been tuned correctly.

## Maintenance Schedules

In the user's manual for our different dehumidifier types is contained a Maintenance schedule. These schedules explain how frequently and which service needs to be done and when critical parts need to be replaced. This level of maintenance will guarantee that your dehumidifier removes the amount of moisture that is needed to keep your products and/or premises dry year round.



## Customer Agreements

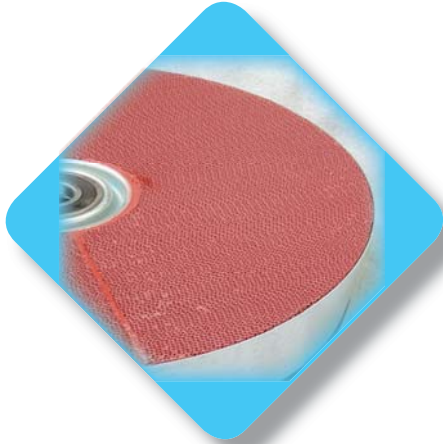
A maintenance agreement is the most effective way of getting the most out of your system and an insurance that everything will work with maximum efficiency, at all times. We can customise the agreement to suit your situation.

## Repair, Parts Renewal, Quality Spares & Kits

All parts are subject to natural wear & tear. Munters guarantees the availability of original spare parts, and are able to deliver them on site rapidly. One good way of always being prepared is to have a maintenance kit and/or a critical spare part kit at hand.



# Do you want to optimise energy consumption?

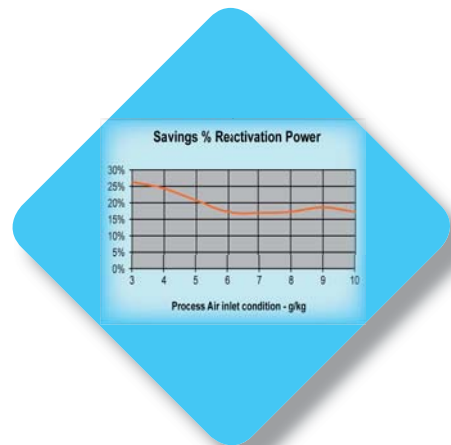


## Performance Checks & Rotors

The physical condition of the drying wheel (rotor) can be influenced by the quality of the air flowing through the dehumidifier. With "Rotor Performance checks" we measure and compare the actual airflows and drying capacity, with the situation as originally specified. We analyse, correct, or advise what is needed to ensure optimal operation and minimal energy consumption.

## Energy Saving Options & Upgrades

We offer tailor made solutions for energy conversion of the reactivation power source, converting from expensive to low cost energy sources. In all cases the conversion from an electric rotor reactivation source to steam or direct gas fired is a very good investment. Munters patented system, called "Powerpurge" is now available for desiccant wheels equal or larger than 1500 mm, giving energy savings of up to 35%. Smaller wheels can be upgraded with Munters "Energy purge" for the MX dehumidifier range. Again by recovering waste energy we can save up to 30% of the reactivation power depending on your operating conditions.



## Controls, Sensors & Remote Monitoring

Controlling relative or absolute humidity is not always easy. Existing older humidity sensors will be aging, and need frequent check ups, because deviations will cost a lot of wasted reactivation power. Munters control systems combine the humidity control, and survey of the dehumidifier operation, and optimises the reactivation power. The new generation of Munters dehumidifiers and controls will make it possible to provide remote control of your installation.

## Information & Training

Our service organisation will support you with all the necessary technical information concerning your equipment. When it comes to operation and easier maintenance we are happy to assist you with customised information. If you want, we can also give training to your local engineers, which can be a useful first fix option.





## Munters Expert Engineers

Thousands of Munters dehumidifiers are installed worldwide, and as leaders in the design and manufacture of high quality equipment, we provide an experienced international network of service personnel. Our engineers are qualified and trained in servicing to our strict code of practice. Their diagnostic skills are regularly monitored and through training are continuously improved. They use Munters unique propriety software with which we can evaluate and compare the actual performance with the optimal capacity of a dehumidifier.

Munters manufactures, sells and services in 30 countries with 300 offices worldwide. The Group has 3,644 employees and sales of €625 million. On [www.munters.com](http://www.munters.com) you will find updates on our dehumidification systems and services.

**Choosing Munters means a service you can count on.**

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